

# product specs

Internet service specifications	
Physical Medium	IEEE 802.3-2002 Physical Interface
Interface Type	1000Base-TX
Access Type	Swoop Fixed Wireless
Data Quota	Unlimited
Dual Stack (IPv4 and IPv6)	Yes
Fixed IP address	Yes
Portal	Yes
DDoS Detection and Mitigation	Included as Standard, with access to portal for visibility and control
IP Address	IPv4: /31 or /30 point-to-point
	IPv6: /126 point-to-point & /64 assignment
Availability Target	99.95%
Service Desk	Available 24/7

Ethernet service specifications	
Physical Medium	Copper Gigabit Ethernet as per IEEE 802.3ab
Interface Type	1000Base-TX
Maximum Transmission Unit (MTU)	7,800 (including layer 2 headers)
MAC address limit	16 by default; can be increased on request
Unicast, Multicast and Broadcast frames	Supported, delivered unconditionally
Layer 2 control protocols	Discarded as standard
Customer CoS (802.1p) bits preservation	Supported
Customer VLAN tag preservation	Supported (max depth 1)
Ethertype	0x8100 (to support 802.1Q)
Availability Target	99.95%
Service Desk	Available 24/7

Get in touch with your Swoop Account Manager today.

**1300 333 200**

**wholesalesales@swoop.com.au**



#### Terms & Conditions

Service address must be pre-qualified before a formal quotation can be provided. Please note there is a 60 business days lead time to service delivery, counting from the day you sign the contract. For full terms and conditions, please contact your Swoop account manager.